

TR First Responder Response To COVID-19

COMMUNITY CALL

****ALL STATION 33 PERSONNEL WILL PERFORM DAILY WELLNESS CHECKS AND WILL NOT RESPOND TO A COMMUNITY CALL IF THEY HAVE A POSITIVE RESPONSE TO ANY OF THE SCREENING CRITERIA.**

Tier 1:

- When a request to make a Community Call is received, if the nature of the call suggests an immediate 911 response is more appropriate, the caller will be asked to hang up and call 911. In that situation, the COVID-19 response policy will apply.
- If the situation does not suggest an immediate 911 call is appropriate, the First Responder receiving the call will:
 - o Question whether the patient (or anyone present in the residence) is experiencing symptoms consistent with a respiratory illness (fever, sore throat, cough, difficulty breathing)
- If symptoms of a respiratory illness in the residence exist, the TR First Responder will suggest to the patient (or other ill person in the residence) that they:
 - o Contact their healthcare provider and ask for instructions about how to deal with the illness
- OR
- o Go to a hospital Emergency Room to be treated
- OR
- o Dial 911 and request assistance

Tier 2:

- TR First Responders – who choose to make a Community Call to a residence with known or suspected respiratory illness will:
 - o Don appropriate PPE (if available) before proceeding with treatment, including ALL of the following:
 - Single pair of disposable gloves
 - Disposable isolation gown
 - N95 mask (or higher)
 - Eye protection through goggles or disposable face shield that fully covers the front and sides of the face.
- *** TR First Responders who answer a Community Call at a residence with a respiratory illness (including fever, sore throat, cough, shortness of breath) and do NOT wear appropriate PPE will be presumed to have been exposed to COVID-19, and will remove themselves from First Responder status and self-quarantine until the ill person is determined to be clear of COVID-19, or the length of time recommended by the Florida health officials has elapsed.