

Station 33 First Responder Response To COVID-19

911 DISPATCHED CALL

Condensed and modified from PCFR AO 20-32A1 dtd 3/17/2020, AO 20-36 dtd 3/17/2020, AO 20-37 dtd 3/16/2020, AO 20-37A1 dtd 3/27/2020.

****ALL STATION 33 PERSONNEL WILL PERFORM DAILY WELLNESS CHECKS AND WILL NOT RESPOND TO A 911 CALL IF THEY HAVE A POSITIVE RESPONSE TO ANY OF THE SCREENING CRITERIA.**

Tier 1:

- Pasco Dispatch will screen 911 callers to identify patients who are experiencing symptoms consistent with an infectious disease, and a history of international travel, a cruise, or any airplane travel (including domestic) within the last 21 days. A positive response will be relayed to the responding unit(s).

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Tier 2:

- TR First Responders (who choose to respond to these type calls) will:
 - o don a SURGICAL mask before approaching the residence.
 - o if the Responder is able to make contact at the door, either in person or verbally, and the patient is physically able to come to the door, the patient should be strongly encouraged to do so
 - o maintain a six (6) foot distance from the patient (and all those present in the residence) while confirming the travel risk information and performing Tier 2 screening
 - o Determine whether the patient (or anyone else in the residence) has a **fever** or **symptoms of lower respiratory illness (cough, shortness of breath, chest discomfort when breathing, etc)**

AND

- o Verify with the patient or a bystander/family member whether the patient has a history of international travel, a cruise, or any airplane travel (including domestic) within the last 21 days, or had close contact with a known COVID-19
- If the response is positive, the TR First Responder will:
 - o Don appropriate PPE before proceeding with treatment, including ALL of the following:
 - Single pair of disposable gloves
 - Disposable isolation gown
 - N95 mask (or higher)
 - Eye protection through goggles or disposable face shield that fully covers the front and sides of the face.

OR

- o Retreat from the residence and await the arrival of the PCFR Rescue crew dispatched to the scene